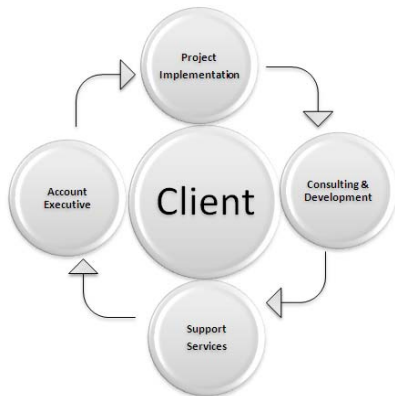




# CVMAIL E-RECRUITMENT SOLUTIONS



## CVMAIL CLIENT SERVICES

The cvmail client services teams are designed to clearly place our clients as the main focus. Working together as a group, we provide professional and focused service delivery at all stages, from project kickoff to the ongoing development and updates of your technology service.

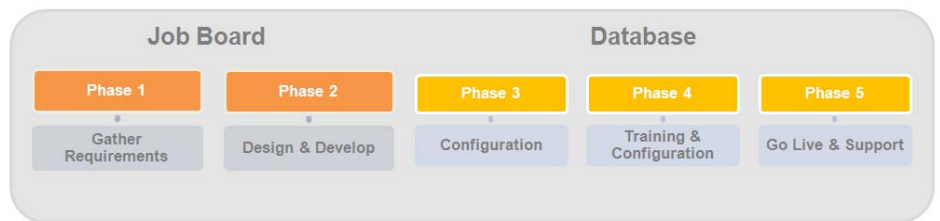
### Project and Implementation Services

Our project and implementation Consultants work with each organisation as partners. No implementation is exactly the same and we always aim toward ensuring the technology solution is aligned with your vision and business success.

Project plans are designed in phases that are tailored to fit your organisation's time frames and resources allowing your business to quickly adapt and resulting in a practical fit for purpose solution.

All project work is completed with added value and attention to detail. In planning each phase we consider all processes and provide guidance on applicable improvements based on extensive experience and technical knowledge.

CVMAIL Implementation Phases



## HOW CVMAIL CAN WORK FOR YOU

### Improve candidate attraction

Make your website work for you, accept speculative applications, set up candidate alerts.

### Reduce administration by up to 50%

Save time and resources with automated application responses, online interview scheduling, email templates for personalised communications to candidates.

### Reduce time to hire

Centralise your recruitment process including approvals, advertising, filtering and workflow.

### Reduce spend

Save on recruitment agencies and advertising by building your own talent database with search-and-screen technology.

### Quantify your success

Produce instant reports - on time to hire, cost per hire, vacancy status, agency performance - at the touch of a button.

FOR MORE  
INFORMATION VISIT

[WWW.CVMAIL.NET](http://WWW.CVMAIL.NET)

### Consulting and Development Services

Our Consultants have experience across many industries and carry with them knowledge and expertise. Their experience can bring new insight to business process and help in continually getting the best out of your solution as your business grows and product upgrades are released.

Ongoing training is provided in a variety of ways to suit all requirements from general group sessions to flexible tailored onsite training based on a review of your organisation's training needs. All consulting and development services are available on request or are organised as part of your account review program.

### Account Executives

Keeping you up to date with product and industry news, our Account Executives also work with you to ensure we understand your organisation's changing needs. Annual meetings and system reviews are regularly conducted which help ensure your technology solution continues to contribute to your organisation's success. We meet with you by arrangements at times most convenient to your team.

### Support Services

Get access to assistance when you need it by phone or email. Our team of Application Support Consultants is there to help with:

- Technical questions
- General "how do I" assistance
- Requests for system changes

All support calls and emails are logged and tracked to ensure responses and resolutions are timely and accurate.



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